Denver Trash, Recycling & Compost FAQ

For residents of Ebert Metropolitan District

Getting Started

Who picks up my trash? Ebert Metropolitan District is located in the City and County of Denver. Household trash, recycling, and compost collection for the homes in the District is provided by **Denver Solid Waste Management**, a division of the City's Department of Transportation and Infrastructure (DOTI), **not by the District**. The City handles your carts, collection schedule, and billing.

Is my home eligible for City service? Denver Solid Waste serves single-family homes and residential buildings with up to seven units. Larger apartment and condominium buildings generally use a private hauler arranged by the property owner or association. If you're not sure, call Denver 311.

What's the easiest way to keep track of my schedule? Download the free **Denver Trash and Recycling App**, or look up your address at **denvergov.org/TrashSchedule**. You can sign up for reminders for trash, recycling, compost, and Large Item Pickup days, as well as holiday schedule changes.

Collection Schedule and Setting Out Carts

How often is each cart collected?

Cart	Color	Frequency
Trash	Black	Weekly
Compost	Green	Weekly
Recycling	Purple	Every other week
Large Item Pickup	n/a	Every 9 weeks

All collections happen on your regular trash day. Look up which week is your recycling week and when your next Large Item Pickup falls in the app or online.

When should I put my carts out? By **6:00 a.m.** on collection day, but no earlier than **7:00 p.m.** the night before. Trucks will not come back for carts set out late.

Where should I place my carts?

- Put carts in the street next to the curb in front of your home (or in the alley, if you have alley service), with the front of the cart facing the street.
- Leave about 2 feet of space around each cart, away from cars, mailboxes, poles, other carts, and overhanging branches or gutters.
- Keep lids closed.
- Bag your trash. Do **not** bag recycling.

When do my carts need to go back? Bring carts in same day of collection. Store them on your property, such as in your garage, or behind a fence, not on the street or sidewalk, stored out of view from the street.

What if a holiday falls during the week? Collection may be delayed by one day after City-observed holidays. Check the Denver Trash and Recycling App for holiday changes.

Fees and Billing

Do I pay for trash service? Yes. Since 2023, Denver has used a "pay as you throw" model: you pay a fee based on the size of your **trash** cart. Recycling and compost collection are included at no extra charge.

Trash cart	Holds about	Monthly fee*
Small (35 gallon)	2–3 kitchen bags	$9
Medium (65 gallon)	4–5 kitchen bags	$13
Large (95 gallon)	7–8 kitchen bags	$21

How am I billed? The City bills quarterly. You can view and pay your bill through **Denver Utilities Online**. This fee is separate from your District property taxes. The District does not bill for or receive any of it. For subdistrict 5, this will apply January 1, 2027.

Can I change my cart size? Yes. Many households can go down to a smaller trash cart once they start composting. To request a different size:

- Through your Denver Utilities Online account
- By calling 311 (720-913-1311)
- In person at the Cart Maintenance Facility, 2013 S. Osage St., Denver. Bring your current cart.

Is help available with the fee? Yes. Denver offers rebates based on income and household size, which can cover up to 100% of the fee. Learn more and apply at **denvergov.org/expandedcollection**.

Billing questions? Email swmbillinginquiries@denvergov.org or call 303-446-3733.

Recycling and Composting

What goes in the purple recycling cart? Cans, bottles, jars, cardboard and paper boxes, paper, and plastic containers. Keep items loose (not bagged), empty, and reasonably clean. Break down cardboard so it fits. For the full list, visit **denvergov.org/recycle**.

What if my recycling doesn't fit with every-other-week pickup? You can request a second recycling cart through Denver Utilities Online or 311. You can also take extra recycling to the Cherry Creek Recycling and Compost Drop-off (see below).

What goes in the green compost cart? Food scraps and yard debris, such as fruit and vegetable scraps, leaves, grass clippings, and plant trimmings. Compost can go in loose or in small certified-compostable bags. For details, visit **denvergov.org/compost**.

I don't have a compost cart. How do I get one? All Denver Solid Waste customers can request a compost cart through Denver Utilities Online or by calling 311. There's no extra charge.

Large Items, Extra Trash, and Special Materials

How do I get rid of furniture or other bulky items? Use **Large Item Pickup**, which happens every 9 weeks on your regular trash day. There's no need to schedule it. You can set out:

- Up to **5 large items**, such as furniture or rugs
- Up to **10 extra bags** of trash
- Branches, bundled no more than 4 feet long and 4 inches in diameter
- Mattresses and box springs, bagged and wrapped

Large Item Pickup does **not** accept electronics, appliances, construction materials (such as concrete, bricks, fencing, or pallets), automotive materials, tires, paint, batteries, or other hazardous materials.

Can I put large items out early? No. Only set out large items for your scheduled Large Item Pickup. Setting them out at other times is considered illegal dumping under City rules. **Please never leave items on District common areas, in parks, or along District landscaped tracts.**

What about appliances? Denver Solid Waste customers can schedule a **free** appliance pickup (refrigerators, washers, dryers, stoves) by appointment. Call 311 or search "Appliance Collection" at denvergov.org.

What about paint, chemicals, and other hazardous waste? Don't put them in any cart. Denver residents can use the City's household hazardous waste program, which includes appointment-based drop-off at the Veolia Household Hazardous Waste Recycling Center (9131 E. 96th Ave., Henderson, 303-526-8155). Call 311 for current program details.

Is there a drop-off site for extra recycling and compost? Yes. The **Cherry Creek Recycling and Compost Drop-off** (7400 Cherry Creek S. Dr., near S. Quebec St.) is free for Denver residents. It accepts everything allowed in the purple and green carts. It is open Tuesday through Friday, 9:00 a.m. to 12:00 p.m. and 1:00 p.m. to 4:30 p.m. No paint or hazardous materials are accepted.

Problems and Who to Call

My cart wasn't picked up. What do I do? Leave your cart out at its usual spot and report the missed collection through **Denver Utilities Online**, the Denver Trash and Recycling App, or by calling **311 (720-913-1311)**.

My cart is damaged, missing, or stolen. Request a repair or replacement through Denver Utilities Online or by calling 311.

My neighbor's trash or a dumped item is causing a problem. Report illegal dumping in the public street or right-of-way to Denver 311. If the dumping is on District common areas, parks, or landscaped tracts, please also let District management know so the District can address it.

What the District Does and Doesn't Handle

Question	Contact
Missed pickups, carts, schedules, billing, rebates	**Denver Solid Waste / 311 (720-913-1311)**
Overflowing trash cans or dog waste stations in District parks and open space	**District management**
Dumping on District common areas or landscaped tracts	**District management** (and Denver 311)
Cart storage requirements under community covenants	**District management**

Please use your own household carts for home trash. District trash cans and dog waste stations in parks are sized for park use, and household trash left there adds cost for every taxpayer in the District.

Information about City services is current as of November 2026 and may change. For the latest, visit denvergov.org/trash or call Denver 311.